

# DAVID FORDE

Las Vegas, NV

415-756-8565 | HeyItsDavidForde@gmail.com

Experienced operations professional with over 8 years in the transportation industry, including a strong background as an Uber Driver, demonstrating exceptional customer service and safety management skills. Proven ability to manage customer-facing operations effectively, complemented by entrepreneurial experience in technology-driven business solutions. Adept at leveraging operational expertise to enhance service delivery and customer satisfaction.

## WORK EXPERIENCE

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### Uber

#### **Uber Driver**

Las Vegas, NV | Apr 2025 - Present

- Demonstrated calm decision-making and situational awareness in dynamic driving environments
- Built strong passenger communication and customer service skills
- Completed 3,400 passenger trips in high-density Las Vegas traffic conditions
- Maintained a 4.99-star driver rating through consistent professionalism and safe driving practices
- Maintained: 94% acceptance rate, 3% cancellation rate, 95% Driver Insights Score
- Earned Uber Gold status through reliability and performance
- Earned recognition badge for completing 2,000 Five-Star Trips

### Freelance Digital & Client Services

#### **Independent Contractor**

Remote | Jan 2015 - Present

- Worked independently on client-focused projects involving communication, scheduling, organization, and problem-solving
- Coordinated project timelines and client expectations across multiple assignments
- Developed adaptability working with evolving digital tools and operational systems
- Managed responsibilities with minimal supervision while maintaining professionalism and accountability
- Completed over 3,000 orders - and awarded 'Fiverr's Choice' badge

### Self-Employed

#### **Business Operations**

Las Vegas, NV & Remote | Jan 2018 - Present

- Managed customer-facing operations requiring communication, organization, and attention to detail
- Maintained professional client relationships in fast-paced environments
- Coordinated scheduling, logistics, and daily operational responsibilities
- Developed strong independent work ethic and operational reliability

#### **Restaurant & Hospitality Staff**

California & Nevada

- Developed teamwork, adaptability, and reliability
- Worked efficiently under pressure while maintaining professionalism and positive communication
- Delivered high-level customer service in fast-paced hospitality environments

- Used GSuite tools to document anti-counterfeit platform workflows, improving cross-team communication
- Built AI-era anti-counterfeit platform with dynamic QR codes and tamper-evident technology; developed premium frontend and C2PA verification features for luxury/pharma supply chains

## SKILLS

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**Core Qualifications:** Safety & Situational Awareness, Autonomous Vehicle Operations Readiness, Professional Driving Experience, Technology Adaptability, Real-Time Decision Making, Communication Skills, Customer Service Excellence, Defensive Driving, Operational Reliability, Urban Navigation & Route Management, Team Collaboration, Training & Leadership Potential

## EDUCATION

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**Los Alamitos High School**

Los Alamitos, CA

**High School Diploma - GPA: 3.5**

1998 - 2002

- Honors-level coursework

## CDL TRAINING

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**RTDS Truck Driving School | Las Vegas, NV**

Successfully completed 160 hours of professional CDL training; Achieved a 90.67% ELDT score, ranking in the top 10% of the class; Trained in: Defensive driving, Vehicle inspections, Highway and city driving, DOT safety compliance, Trip planning, Backing maneuvers, Coupling and uncoupling procedures.